

- **CANCELLATIONS:** If you need to cancel a trip, you must notify Veteran Tours as soon as possible. We reserve the right to cancel any tour without a minimum of 40 people. Weather is not a reason for a cancellation unless the Motor Coach Company declares it unsafe to drive.
- One day tour cancellations within 30 days of the trip will not be refunded unless we have someone on our waiting list, or you provide a replacement. If your seat(s) remains unfilled you lose your deposit/payments
- Any one day trip requires a deposit of \$25 pp, within 7 days of your signed contract/reservation, with final payment to be paid in full 30 days before the trip. (If at that time we have not received full payment and we have a waiting list, we will return your deposit and you will lose your seat).
- Any overnight trip requires a deposit of \$100 per person, within 7 days of your signed contract/reservation, with final payment to be paid 45 days before the trip. If you need to cancel, notify us by mail, e-mail or phone as soon as you know. Within the 45 days, you can get a refund if you have purchased trip insurance with a covered provision. If you did not get insurance, any refund will be configured by the President/Tour Director to decide the amount of refund at his discretion, depending on expenses that have already been paid out that are non-refundable to us. If you have a replacement(s), or we have a waiting list, we will work with you regarding your refund.
- We provide trip insurance through an outside company. If you need to cancel a trip due to an emergency or illness, you must contact ITravelInsured and follow the instructions and provide them the information they ask for in the policy you received. Please notify Veteran Tours of your claim or if you have any questions.
- Veteran Tours accepts, cash, checks, money orders, Visa and MasterCard. Gift certificates are available for purchase in any denomination at any time and any occasion.
- Brochures are sent to you on request, along with a signed contract/reservation form for you to complete and return to us.
- **REMINDERS AND CONDITIONS:** Veteran Tours Inc and/or tour escorts are not responsible for any neither lost, stolen or damages to personal property, nor accepts any responsibility for personal injury or illness incurred on the trip or claimed by any tour member or members.
- It is your responsibility to carry the appropriate ID and medical insurance information.
- All seating is first come, first served. Tours are not limited to Veterans. Reserved seats are for medical conditions and at the discretion of the Tour Operator.
- Prices may be subject to a future fuel surcharge.
- Casino's have the right to change a bus package at any time.



A BBB ACCREDITED BUSINESS



